MESSAGE FROM WHISTLE BLOWERS (PTY) LTD

In an effort to stamp out fraud, corruption and unethical practices, Petro SA has secured the services of an independent information gathering company, to whom employees, its contractors, suppliers, customers and the public can report illicit activity, without fear of victimisation.

We would like to remind you that the caller has a right to remain anonymous. We NEVER divulge their identity, even if it is known to us due to a trust relationship developing between our operators and caller.

Reports can be submitted by fax, e-mail or online from our website information@whistleblowing.co.za. However, the most favoured mechanism is our call centre, manned by multilingual operators, trained to gather information and reports.

Petro SA has also shown a determination to provide for a safe reporting mechanism for staff, contractors, suppliers and customers by insisting that all reports are dealt with at the highest level.

It costs the caller nothing to make the call, when calling from a landline, but the benefits to the company and its honest employees could be immense – after all, without a culture of honesty and integrity within any organization, its dreams and visions of achieving its goals will be all that much harder to achieve.
Please assist Petro SA in their endeavour to eliminate dishonest practices from your business, to promote strong business relationships towards a successful future!

1. **DIAL THE DEDICATED NUMBER:**
   
   **0800 11 78 61**

2. **PROVIDE THE OPERATOR WITH AS MANY DETAILS AS POSSIBLE REGARDING THE ILLICIT ACTIVITY OR ISSUE YOU ARE REPORTING:**
   
   - When
   - Who
   - What
   - How
   - How often
   - Value
   - Details of vehicles used, if relevant, and so forth.

3. **THE OPERATOR WILL PROVIDE YOU WITH A REFERENCE NUMBER, WHICH YOU WILL NEED TO RECALL FOR FUTURE FOLLOW-UP CALLS.**

4. **YOUR IDENTITY WILL BE KEPT A SECRET!**

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